INFORMATION & COMMUNICATIONS TECHNOLOGY (ICT) POLICY & STRATEGY 2019-22

REPORT OF THE CHIEF FIRE OFFICER

For Approval

1. PURPOSE OF REPORT

1.1 To seek approval for the Authority's Information & Communications Technology (ICT) Policy 2019-22 attached as Appendix A and to note the ICT Strategy 2019-22 attached as Appendix B.

2. RECOMMENDATION

2.1 To approve the Authority's ICT Policy 2019-22 attached as Appendix A and to note the ICT Strategy 2019-22 attached as Appendix B.

3. ICT POLICY AND STRATEGY 2019-22

3.1 The Authority's ICT Policy and Strategy, dated 2015 and covering the period 2015-19, have been reviewed in line with the Authority's Policy Framework arrangements, brought up to date and redesigned.

3.2 The Policy aims to drive forward continued transformation in the Authority's use of ICT to enable more efficient processes and improve service delivery and smarter ways of working.

3.3 The Policy and Strategy are a key element in the delivery of the Authority's strategic goal of 'Efficient Use of Resources'.

3.4 The Policy attached as Appendix A sets out the Authority's commitment to innovation through technology and approach to ICT under four new themes – Automation, Collaboration, Insight and Governance.

3.5 The Strategy attached as Appendix B presents the Authority's approach to continuing to deliver modern ICT services that are flexible, resilient, efficient and effective. The four new themes align with the Authority's strategic objectives and produce a set of eleven ICT outcomes to be achieved over the next three years.

3.6 The Policy and Strategy have been equality impact assessed and demonstrate positive outcomes relating to equality and fairness through the use of technology.

3.7 There is no additional financial investment required above and beyond the resources already in place now or else agreed within our Asset Management Plan 2018-26.

IAN HAYTON
CHIEF FIRE OFFICER

KAREN WINTER
DIRECTOR OF CORPORATE SERVICES