

# Cleveland Fire Brigade

# Service Plan

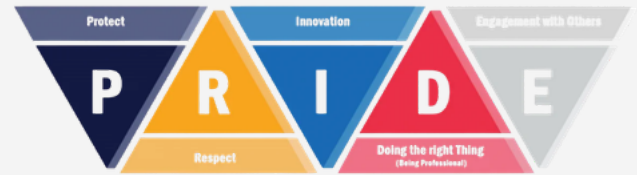
## 2026/27



*Protecting People, Places and Futures*

# Introduction

## EXECUTIVE LEADERSHIP TEAM (ELT)



Cleveland Fire Brigade is currently operating in a period of development and change, with ongoing evolution across the organisation and its ELT. Through this, our focus remains clear - delivering for our communities and staying true to our organisational purpose: **Protecting People, Places and Futures**. Our PRIDE values also underpin how we work, shaping our behaviours, decision-making and the way we support one another.

Our purpose replaces our previous vision and mission statements and was developed through engagement with our workforce, with staff contributing to and voting on the final wording. It provides a clear and meaningful foundation for everything we do, helping to ensure we remain focused on what matters most to the communities we serve. Cleveland Fire Authority supports this purpose and ensures that its strategic direction and oversight are aligned to delivery.

We continued to perform strongly in many areas, and we are proud of the service we provide. At the same time, we are committed to continuous improvement and recognise where further progress is needed. We remain focused on strengthening our culture, leadership and ways of working, in line with national expectations and learning across the fire and rescue sector.

Our Community Risk Management Plan (CRMP) for 2026–2030 is now in place, having been developed in collaboration with our communities, partners and staff. It sets out a clear and ambitious direction for the Service, built around five strategic pillars: **People, Prevention, Protection, Response, Resources**, all underpinned by effective **Strategic Planning**.

This Service Plan for 2026/27 outlines how we will deliver against these pillars in the first year of the CRMP.

Community and business safety remains our highest priority. By delivering against our CRMP and staying true to our purpose of Protecting People, Places and Futures, we will continue to make a positive difference to the communities we serve.



Cleveland Fire Brigade continues to deliver high levels of prevention, protection and response activity, with rates of Safer Homes Visits and fire safety audits remaining strong compared to many other Fire and Rescue Services. Our response to emergencies remains effective, with attendance times among the fastest nationally. This means that people across Teesside are safer in their homes, at work, within their communities, and on our roads.

In 2026 and beyond, we will continue to respond to national learning and recommendations, including those from His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS), alongside wider sector developments. We remain committed to strengthening our culture, leadership and ways of working, ensuring we align with national expectations and continuously improve as a Service.

Looking ahead, our financial position remains challenging and uncertain. Ongoing inflationary pressures, pay awards, and national funding reforms, including Business Rates Retention and Fair Funding Reviews, alongside the impact of the Firefighter Pension Scheme, continue to present financial challenges for Fire and Rescue Authorities, particularly those more reliant on Government funding.

Despite this, we will continue to take a proactive and strategic approach to financial planning, ensuring we make the best use of our resources while maintaining the services our communities rely on.

We are committed to ensuring Cleveland Fire Brigade continues to be recognised as a professional and trusted Service, delivered by a proud and dedicated workforce.

Our priority remains clear: delivering high-quality, value for money services that protect people, places and futures.





## OUR PURPOSE

Cleveland Fire Brigade has adopted a clear organisational purpose:

***“Protecting People, Places and Futures.”***

This replaces the previous vision and mission statements and was developed through engagement with staff, who suggested and voted on the wording.

Our purpose provides a simple, meaningful statement that guides decision-making, priorities and behaviours across the organisation, ensuring we remain focused on what matters most to our communities. The Fire Authority supports this purpose and ensures that its strategic decisions and oversight align with delivering against it



## OUR PLANS

**The Authority publishes the following plans:**

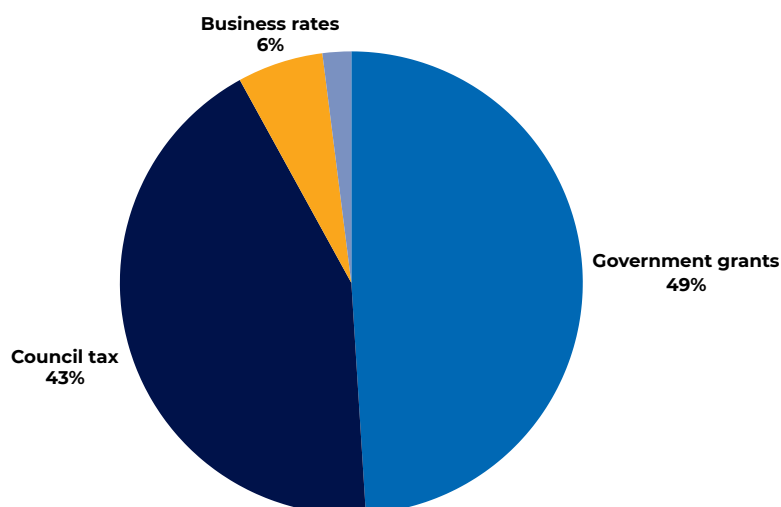
- **Corporate Plan 2026-2030** which sets out the vision of Cleveland Fire Authority providing a strategic framework and direction for the next four years.
- **Community Risk Management Plan (CRMP) 2026-2030** which sets out the strategic priorities, understanding of community risk, financial position, and our performance and assurance methodology. The CRMP is our Service Strategy.
- **Service Plan** which sets out the priorities each year to deliver in line with the CRMP.
- **Performance and Efficiency Report** which reports on the previous years performance and efficiency against the strategic outcomes in the CRMP.
- **Statement of Assurance** which reflects on the previous years performance covering governance, finance and operational matters.
- **Strategic Assessment of Risk** data-driven analysis used to identify, evaluate and mitigate foreseeable risks within communities. This analysis underpins the CRMP.

These documents can be found on our website at [www.clevelandfire.gov.uk](http://www.clevelandfire.gov.uk) 4



## OUR FINANCES 2026/27

Our funding comes from three primary sources: Government Grants, including Business Rates income and Council Tax. It is widely known that our area has a low Council Tax base, with a higher than average proportion of properties in bands A and B, consequently only 43% of our revenue funding is raised locally from Council Tax, this is compared to a national average of 60%.



Previous reductions in Government funding meant the Authority has already delivered proportionally higher cuts than most Fire and Rescue Authorities. For example, the number of firefighter posts has reduced by 33%, compared to a national reduction of 25%.

To plan effectively, the Authority prepares a three-year Medium Term Financial Strategy (MTFS). The current MTFS incorporates the final three-year Local Government Finance Settlement (2026/27–2028/29), the first multi-year settlement in a decade, although the later years remain indicative. High inflation continues to make forecasting pay awards and inflation beyond 2026/27 challenging.

For 2026/27 the Authority approved a revenue budget of £39.739m, including:

- A £5 Band D Council Tax increase, which is the limit set
- £0.401m temporary support from the Budget Support Fund, deferring part of the deficit to 2027/28

The three-year settlement covering 2026/27 to 2028/29, issued in February 2026, confirmed that deficits will remain significant across the period, with a total deficit of £1.197m after applying the approved Council Tax strategy. Without annual £5 increases in 2027/28 and 2028/29, the deficit would rise to £2.929m.

The MTFS recognises that this deficit may increase if pay awards and inflation over the MTFS period exceed forecast levels. This risk will be kept under review as part of the annual updating of the MTFS.



## OUR PRIORITIES 2026/27

This years Service Plan brings all the key priorities, goals and objectives from our strategic plans together in one place ensuring that they are clear, focused and achievable.

We have aligned the priorities around five core pillars: **People, Prevention, Protection, Response and Resources**, which are all underpinned by *Strategic Planning*.





## PEOPLE

As an organisation, we are committed to a comprehensive and sustained approach to supporting and developing our workforce through effective leadership, strong wellbeing provision, an inclusive organisational culture, and continuous learning. Our people are central to delivering a safe, effective, and resilient fire and rescue service for the communities we serve.

We value the vital contribution of all our people and take a holistic approach to wellbeing that recognises physical, mental, and emotional health. We will strengthen support systems, promoting flexible and sustainable working arrangements, improve workload management and use workforce data more effectively to reduce sickness absence, support recovery, and build organisational resilience.

A unified, values-led culture is essential to a high-performing fire and rescue service. We will continue to improve communication, streamline policies, and create opportunities for collaboration across teams, with leaders expected to model positive behaviours grounded in kindness, curiosity, and inclusivity. Our ambition is a workplace where people feel safe, respected, valued, and able to be themselves, enabling them to perform at their best.

Attracting, retaining and developing skilled and motivated people is critical to our long-term sustainability. We are committed to building a diverse workforce through transparent recruitment, fair and consistent promotion processes, strong talent management, and effective onboarding. We will actively retain experience through succession planning and create an environment where people feel recognised, supported and empowered to progress.

Leadership is a shared responsibility at every level of the organisation. We will strengthen trust, accountability, and positive behaviours by developing leaders who are visible, empathetic, and aligned with our values, and who are equipped to support high performance and wellbeing.

We are committed to building a modern, evidence-based training and development environment that ensures all our people possess the competence, confidence and professionalism required to keep our communities safe. We will ensure our programmes are aligned with organisational needs and NFCC standards, to create a more accessible, transparent, and user-friendly learning experience for everyone.

By enhancing our operational and corporate training offer we will create a high-quality, equitable training environment that supports high performance, professional growth, and a culture of continuous learning.



## PEOPLE CONTINUED...

**OUR ACTIONS FOR PEOPLE OVER THE COMING YEAR WILL FOCUS ON:**

### **Embed wellbeing into our culture to build a resilient and high-performing workforce**

- Evaluate and enhance the current sickness absence and welfare management arrangements by developing and delivering training for managers and implementing clear, consistent processes that strengthen support, consistent management, and improved sickness absence outcomes.
- Implement the new Sports and Social Club arrangements.
- Review the Secondary Employment Policy and establish a process to proactively monitor staff working hours, including overtime, dual contracts, and secondary employment, ensuring compliance with the Working Time Regulations.

### **Actively embed EDI into all aspects of our work**

- Review Contractor Induction requirements with regards to Values and Behaviours linked to the Core Code of Ethics.

### **Strengthen Organisational Culture**

- Develop and roll out Dignity at Work and Culture training supported by a scheduled programme to ensure ongoing delivery throughout the employee lifecycle.
- Review the appraisal process to incorporate 360 feedback and behavioural indicators aligned to Core Code of Ethics.
- Implement action plans to address the themes and opportunities identified through staff feedback from the Cultural Survey and carrying out an annual follow up survey.





## PEOPLE CONTINUED...

### Attract, develop and retain a skilled and diverse workforce for the future

- Implement the recommendations of the People Awards debrief including a review of the Rewards and Recognition Policy.
- Undertake a comprehensive review of on-call recruitment practices to identify strengths, gaps, and improvement opportunities, ensuring that processes are transparent, inclusive, and aligned with Service needs.

### Inclusive learning for every role, every level, every opportunity

- Develop an operational competence framework (Wholetime, On-Call, Fire Control, Flexi Duty Officers, Principal Officers) aligned to NFCC national standards.
- Develop a training calendar that ensures risk critical competencies are maintained and delivered consistently.
- Review the Training Department duty system to identify the most effective and resilient staffing model.
- Review the provision of Driver Training to ensure it meets operational needs and demand.
- Assess whether the current incident command training provider remains appropriate, initiating procurement if required.
- Develop a modular On-Call Firefighter Course suitable for the operational needs of CFB and availability patterns of the public.
- Develop a pathway to enhance digital learning opportunities.



## PREVENTION

Prevention sits at the heart of our purpose. We aim to build safer, more resilient communities by reducing the likelihood and impact of fires and other emergencies. We will do this through an intelligence-led, risk-based approach that directs our prevention work where it delivers the greatest benefit.

Through targeted interventions, effective partnerships, and a skilled workforce, we will use data, evidence, and community insight to identify emerging risks and design proactive solutions. This focus enables us to prevent harm, support wellbeing, protect vulnerable people, and strengthen community resilience.

We will take a strategic, intelligence-led approach to reducing risk among vulnerable groups. By focusing our prevention resources where they are most needed, we will provide timely, targeted interventions informed by data, professional judgement, and operational learning. Early identification of vulnerability, particularly after incidents, will help us tailor support to those at highest risk.

We will uphold safeguarding expectations which are aligned to national standards and strengthened through audit and learning. With partners, we will expand and innovate our prevention offer and ensure sustainable delivery for those who need us most. This collaborative, evidence-driven approach will reduce harm and build resilience.

We will enhance partnership working by improving information flow, strengthening referral pathways, and embedding robust data-sharing. Working closely with key agencies, we will deepen our understanding of diverse and hard to reach communities and use shared insight and performance measures to direct collective resources where they have the most impact. This will embed intelligence-led prevention across the organisation.

To achieve this, we will invest in workforce development and organisational learning, equipping our staff with the skills and confidence to support complex community needs. Training and inclusive practice will underpin a culture of continuous improvement, enhancing innovation and shared learning. Better communication and collaboration will improve consistency and ensure prevention activity aligns with our strategic aims.



## PREVENTION CONTINUED...

We will deliver risk-based public safety campaigns targeting the most significant risks within the community. By prioritising education for children and young people through schools, youth engagement and firesetter programmes, we will encourage safer behaviours and reduce long-term vulnerability.

Working with partners on joint operations with targeted engagement and seasonal campaigns, we will ensure our work is evidence-led and effective, responsive to community needs.

To reduce deliberate fires, we will adopt a strategic, intelligence-driven approach to identifying arson patterns, high-risk locations, and root causes. Through multi-agency initiatives, we will reduce opportunities for arson. Tailored education and diversion, alongside stronger community relationships and prevention-focused operational response, will reduce harm and support resilient neighbourhoods.

### OUR ACTIONS FOR PREVENTION OVER THE COMING YEAR WILL FOCUS ON:

#### Protecting and supporting vulnerable people, strengthening prevention through partnerships and intelligence

- Implement a robust, data driven community safety system.

#### Tackling deliberate fire setting and arson, reducing harm from all incidents

- Review the Service's Arson Reduction Strategy to enhance intelligence sharing and strengthen multi-agency collaboration.
- Work with youth services, specialist agencies and young people to provide targeted support and interventions that reduce the likelihood of reoffending.
- Strengthen community trust and partnership working to deliver coordinated prevention and promote safer behaviours.



## PROTECTION

Our Protection Department is committed to delivering a modern, risk-based fire protection service that reduces risk, supports compliance, and protects life, property, and the environment. Our approach is built on strong partnerships, clear communication, and proportionate enforcement, ensuring fire safety responsibilities are understood and effectively applied.

We will take an intelligence-led approach to fire safety regulation, directing resources to the highest-risk premises through our Risk-Based Inspection Programme (RBIP). This will remain dynamic, informed by local intelligence, emerging risks, and national guidance, ensuring our activity is focused where it has the greatest impact.

Supporting businesses and Responsible Persons is central to improving compliance. We will provide clear, practical guidance through engagement, education, and accessible resources, fostering a positive fire safety culture.

We will strengthen partnership working with regulators, local authorities, and developers, with a strong focus on early engagement to influence safer design, resolve issues proactively, and reduce the need for enforcement.

Enforcement will remain a key tool, applied fairly and proportionately to address non-compliance and maintain public safety. Alongside this, we will continue to develop a skilled and competent workforce, equipped to manage complex risks and adapt to changes in the built environment.

By strengthening our intelligence-led approach, enhancing engagement, and maintaining a clear focus on compliance and accountability, we will reduce risk and support safer, more resilient communities.



## PROTECTION CONTINUED...

**OUR ACTIONS FOR PROTECTION OVER THE COMING YEAR WILL FOCUS ON:**

### **Target those premises that present the greatest risk**

- Modernise our Fire Protection Risk Management Information System to enable mobile audits and real time risk insights.
- Deliver a dynamic Risk-Based Inspection Programme to prioritise higher-risk premises.

### **Strengthen business engagement**

- Deliver proactive engagement to Responsible Persons through in person workshops, seminars, and digital resources. Providing clear information and establishing a structured network that supports clear communication and shared intelligence.
- Provide clear, practical, and accessible fire safety guidance to Responsible Persons.







## RESPONSE

Our emergency response function will ensure a safe and effective emergency response is aligned with evolving community risks. Using data, risk profiling, and local intelligence, the service will review and adapt its deployment model, where necessary, to address threats such as wildfires, flooding, and other climate driven incidents.

Operational methods, specialist capabilities, and equipment will be continuously modernised to maintain effective, safe responses to complex emergencies.

Performance against emergency response standards remains central. Appliance availability, crew readiness, and efficient mobilisation will be monitored and improved using risk based modelling and targeted resource placement. A full review of response standards will ensure they continue to reflect community needs and current risk levels.

Fire Control will be strengthened through enhanced training, and a new mobilisation system will improve call handling, situational awareness, and resource deployment.

The Service will continue to enhance and sustain the On-Call firefighter model by improving recruitment, retention, training, and availability.

A major focus is multi-agency cooperation, using JESIP principles to improve coordination, information sharing, and shared situational awareness. The organisation will work with partners and communities to build resilience, support emergency preparedness, and aid recovery after major incidents. Continuous learning, debriefing, and community feedback will guide ongoing improvement.



## RESPONSE CONTINUED...

**OUR ACTIONS FOR RESPONSE OVER THE COMING YEAR WILL FOCUS ON:**

### **Improve On-Call Availability**

- Deliver the On-Call Improvement Plan.
- Implement the changes and improvements to Fire Service Rota.

### **Provide a fast and effective Emergency Response**

- Review operational competence requirements including incident command and specialist skills.
- Review overtime arrangements with a view to decreasing reliance on overtime.

### **Resource to Risk**

- Review station cover, appliance numbers, crewing assumptions, and reserve arrangements to ensure operational resources are distributed in a way that best meets current and emerging risk across Cleveland.
- Ensure operational capability to appropriately respond to new and emerging climate risks including flooding and wildfire.

### **Continue to improve our Fire Control arrangements**

- Review the current Fire Control training plan.
- Embed the new Fire Control Establishment.



## RESOURCES

The organisation's approach is built on transparency, strong governance, efficient resource management, and a commitment to delivering value for money while meeting current and future community needs.

A robust approach to procurement and contract management underpins value for money. By leveraging national frameworks, strengthening supplier relationships, and embedding sustainable and ethical sourcing, the organisation aims to maximise buying power while supporting environmental commitments and local economic benefit. Social Value delivery is a core focus, ensuring wider community benefits from supplier partnerships.

Investment in digital, data, and technology will enhance prevention, protection, response, and corporate services. Plans include strengthening cyber security, improving digital skills, increasing automation, and ensuring systems remain secure, resilient, and fit for purpose. This is supported by strong governance and a focus on responsible and safe use of data and emerging technologies such as Artificial Intelligence.

The Service will continue to develop its estate to ensure it is modern, accessible, inclusive, and operationally effective. Sustainability is prioritised through reduced energy and water use, improved waste management, and shared use of facilities to support collaboration and generate income.

Our focus on safety, legal compliance, and operational effectiveness of our fleet and equipment will continue. Research, innovation, and greener technologies will support carbon reduction and improved efficiency. Skilled technicians and investment in apprenticeships will ensure capability keeps pace with advancing fleet technologies. Collaboration with partners will further strengthen procurement, interoperability, and opportunities for cost sharing and income generation.



## RESOURCES CONTINUED...

### OUR ACTIONS FOR RESOURCES OVER THE COMING YEAR WILL FOCUS ON:

#### Drive Value for Money

- Capture the cost to the service of incident types, replacement assets.
- Evaluate the benefits of internal financial investment.
- Implement electronic workflow and e-invoicing.
- Move to electronic transfer of payment data.
- Subscribe to the Social Value Model (TOMS).

#### Enhance Digital Skills and Technology Use

- Adopt Artificial Intelligence tools to automate routine tasks, enhance decision-making, and boost employee productivity.
- Ensure the ongoing resilience of our voice and data communications systems by replacing all remaining analogue PSTN & ISDN connections before the BT switch off in January 2027.
- Commence local implementation works required for the national Emergency Services Mobile Communications Programme.
- Deliver the Integrated Fire Control Collaboration's new Fire Control Mobilising system, including the replacement of CAD, ICCS, MDT, Station End Equipment, and Incident Command systems.
- Undertake a review of corporate digital applications, including HR, Rostering, Prevention & Protection, Asset Management and Training systems.
- Improve the safety of our staff, assets, and the public by implementing new CCTV across the fleet of Fire Appliances and new Body Worn Video Cameras for operational staff.



## RESOURCES CONTINUED...

### **Ensure our financial plans are resilient, adaptable and aligned to our strategic priorities**

- Record and track efficiencies and savings.
- Align contract management to contracts.
- Provide financial and procurement awareness training.
- Ensure budgets are aligned to CRMP priorities.
- Review the Service Reserve Strategy.

### **Ensure our fleet and equipment support the delivery of an effective fire and rescue service now and into the future**

- Deliver the four new 2026 Fire Appliances into service and procure the five new 2027 Fire Appliances and the new Prime Mover vehicle.
- Enhance our working at height capability by delivering the new Aerial Ladder Platform vehicle into service.
- Enhance our wildfire response capability through the procurement and introduction of new wildfire vehicles.
- Procure and implement new Structural PPE Fire Kit through the National Firefighter Framework.
- Undertake a review of existing uniform provision for operational and corporate staff, including review of the Dress and Appearance Policy.





## RESOURCES CONTINUED...

### Maintain a fit for purpose estate for our staff, partners, and local community

- Consider options for the refurbishment of Coulby Newham and Yarm Community Fire Stations.
- Implement the Estates projects within the Capital Asset Management Plan 2026-2030.
- Deliver repairs and improvements to the Fire Behaviour and Fire House training facilities.
- Determine and progress requirements for fire station reconfiguration relating to operational requirements, decontamination, and dignity at work.
- Develop a schedule of reactive maintenance across the estate.





## STRATEGIC PLANNING

Our commitment is aimed at strengthening governance, improving information management, enhancing decision-making, and fostering a culture of continuous improvement across the organisation.

The service will improve how information is collected, managed, and shared. Improvements in data quality will support transparency, risk understanding, and effective decision-making while empowering teams to act on timely and accurate intelligence.

The service will also invest in the skills, capability and systems needed to seek out emerging technologies and data analysis to drive innovation, organisational learning and continuous improvement at local, regional and national levels.

A stronger governance framework will support consistent, accountable and evidence-based decision-making, with robust assurance, internal controls and appropriate delegated authority in place. Programme and project management processes will be implemented with structure and transparency to enable effective change delivery and maintain public trust, while a positive learning culture, effective performance management and clear reporting will drive improvements and provide assurance on delivery and compliance.

The service will commence activity to embed organisational learning as a core component of risk reduction and organisational effectiveness, ensuring the continued safety of communities and employees while delivering high-value public services. This will also be a driver for continuous improvement, increasing cross-functional working, knowledge sharing, and external partnership engagement. This will promote innovation, reduce risks and prevent duplication.

The Fire Authority will continue to play an essential role in democratic oversight and accountability. Ensuring our services are effective, efficient and decision-making remains transparent, inclusive, and open to challenge to ensure alignment with community needs.

A proactive approach to risk and opportunity will support strategic planning and resilience. Improved use of risk registers, horizon scanning, and integrated planning tools will ensure risks are identified and managed effectively at all levels.



## STRATEGIC PLANNING CONTINUED...

Improvement is an ongoing mindset. The organisation will strengthen change management, embed learning from experience and feedback, and align improvements with strategic objectives to build a more adaptive and future-ready service.

Clear, timely, and inclusive communication will support transparency and trust. The organisation will enhance internal and external communication channels, using digital platforms and tailored engagement to better connect with diverse audiences.

Safety and wellbeing are core priorities. The organisation is committed to a culture where safety is embedded into everyday practice, supported by strong leadership, accessible guidance, and open reporting. Ongoing training and cultural development will reinforce shared responsibility and ensure the workforce is protected and confident.

### **OUR ACTIONS FOR STRATEGIC PLANNING OVER THE COMING YEAR WILL FOCUS ON:**

#### **Collaborate and share learning**

- Evaluate our current Partnership Arrangements.
- Work alongside the NFCC and other Fire and Rescue Services to identify and inform improvements.

#### **Drive forward workplace safety through leadership, learning and risk management**

- Develop a cohesive and collaborative approach to Health & Safety reviews, audits, and assurance activity that strengthens organisational understanding of risk and informs effective mitigation strategies.



## STRATEGIC PLANNING CONTINUED...

### Drive Service Improvement through Change and Organisational Learning

- Design and implement a continuous improvement approach that leverages external networks and sector best practice to translate operational insights into organisation-wide learning and service enhancement.
- Work within the new Fire Standards framework to move from an operational learning service to an organisational learning service. Using this as a driver for continuous improvement increasing cross-functional working, knowledge sharing, and external partnership engagement.

### Embed effective Governance and Programme Management

- Develop and implement a standardised, organisation wide approach to programme and project management to ensure consistency, improved delivery, assurance, and alignment with strategic priorities.
- Establish and implement a Corporate Governance framework that facilitates effective organisational oversight, strengthens interaction across the organisation, and enhances engagement with external partners and audit bodies at a strategic level.
- Review the Service's complaints procedure.
- Review and optimise the governance of the capital planning cycle, ensuring robust decision-making that supports sustainable medium and long-term financial planning.



## STRATEGIC PLANNING CONTINUED...

### Strengthen Information and Intelligence to drive better outcomes

- Lead a Power BI discovery programme to define a strategic roadmap for advanced analytics, improving data availability, reporting capability, and evidence-based decision-making across the organisation.
- Review Information Governance Framework.

### Take a proactive and strategic approach to risk and opportunity

- Fully embed new approach to risk management.
- Ensure access to accurate and up to date risk information.

### Enhance communication to build trust and engagement

- Procure and implement a new public-facing website aligned to accessibility standards and designed to improve user experience, transparency and digital engagement.
- Develop and implement a Communications Framework, including an annual calendar.
- Review and enhance internal communication channels to improve staff engagement, awareness and two-way communication across departments and stations.
- Establish clearer governance and branding standards for corporate communications.



**Your ideas, feedback and experiences play an important role in helping us improve, shape our services, and make a positive difference in our communities.**

**Tell us what's working well, what could be better, and how we can continue to improve:**

**Cleveland Fire Brigade  
Endeavour House  
Training and Administration Hub  
Queens Meadow Business Park  
Hartlepool  
TS25 5TH**

**Telephone:** 01429 872311

**Email:** [info@clevelandfire.gov.uk](mailto:info@clevelandfire.gov.uk)



***Protecting People, Places and Futures***