BUILDING FIRE EMERGENCY RESPONSE STANDARDS

REPORT OF THE CHIEF FIRE OFFICER

For Approval

1. PURPOSE OF REPORT

1.1 The purpose of this report is to inform Members of the outcome of the evaluation of the Building Fire Emergency Response Standards after their first year of operation and to gain approval from Members to formally adopt these standards.

2. RECOMMENDATIONS

2.1 That Members note the contents of the appended report on Building Fire Emergency Response standards

2.2 Members approve the adoption of the Building Fire Emergency Response standards following the successful trial during 2018/19.

3. BACKGROUND

3.1 Members will recall that the Community Integrated Risk Management Plan 2018/22 (CIRMP) introduced a new suite of emergency response standards for building fires that moved away from the historic risk based emergency response standards to a standard benchmark for the entire Brigade area, using the premise of an 'equal entitlement for all'. The new standards were implemented wef 1st April 2018**.**

3.2 As part of the approval of the standards it was requested that for the first year (2018/19) both the former and the 'new' emergency response standards would be monitored and reported on. Members also requested that a review and evaluation of the benchmarks be completed after the first year of operation.

3.3 Performance against the emergency response standards was monitored and reported as part of the approved performance management framework throughout 2018/19. Such information was presented to Members of the Audit and Governance Committee at each meeting during 2018/19.

4. BUILDING FIRE EMERGENCY RESPONSE STANDARDS

4.1 The appended report provides Members with the second element of their request, that is a detailed evaluation and analysis of the Building Fire Emergency Response Standards for 2018/19.

4.2 Pages 4 to 9 provide details of how the Former and new emergency response standards evolved overtime and includes a comparison of the main characteristics of the standards. In summary the following table provides a comparison of the old and new standard and the proportion of the population against each standard.

Population	Former ER Standard		Revised ER Standard	
3122 (1%) 1 Ward	High Risk 1st Appliance	5 Minutes	1st Appliance 2nd Appliance	7 Minutes 10 Minutes
	High Risk 2nd Appliance	8 Minutes		
172651 (31%) 21 Wards	Medium Risk 1st Appliance	8 Minutes		
	Medium Risk 2nd Appliance	11 Minutes		
381995 (68%) 57 Wards	High Risk 1st Appliance	10 Minutes		
	High Risk 2nd Appliance	13 Minutes		

4.3 Pages 10 to 11 provide a summary of overall performance levels for the emergency response standards. Members will see that there is positive performance of both the former and the new standards.

4.4 Pages 11 to 19 provide a detailed analysis of the standards, primarily focusing on those mobilisations that have exceeded the respective response standard. This analysis provides details on the following areas;

- Analysis of Attendance by individual minute intervals (Page 12);
- Absolute number of mobilisations that achieve or exceed the benchmark (Page 13);
- Analysis of those mobilisations exceeding the benchmark and whether it was by Whole-time or retained appliances (Page 13);
- Analysis of mobilisations by station and individual appliances (Page 15 and 23);
- Temporal analysis of those mobilisations which exceed the response standard (Page 16);
- Qualitative information on the reasons for the respective mobilisations exceeding the benchmarks (Page 17);
- A Geographical analysis of where mobilisations exceed the benchmarks (Page 18);
- Analysis of initial type of incident to final type of incident (Page 18).

4.5 Our risk analysis has identified areas where we are unable to achieve the emergency response standards. To minimise the risk in these areas additional prevention services have been deployed to minimise the risk of fire incidents occurring. Such initiatives are detailed on pages 20 to 21.

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