

KEY PERFORMANCE INDICATORS QUARTER 1 REPORT



REPORT OF THE INTERIM CHIEF FIRE OFFICER

For Information

1. PURPOSE OF REPORT

- 1.1 To appraise Members on the performance of the Brigade against our Key Performance Indicators (KPI) for the period 1st April 2026 to 30th June 2026.
- 1.2 To provide Members with information on the Brigade's performance trends.

2. RECOMMENDATIONS

- 2.1 That Members note the progress made to date as outlined in the Q1 Performance Report 2026-27. A PDF version has also been provided in Appendix 1, but please be advised that interactive functionality will not be available in this version i.e. the use of filters within the graphs.
- 2.2 That Members consider whether it is necessary to report to the Fire Authority on any issues raised.

3. BACKGROUND

The Key Performance Indicators (KPI) report provides members with an overview of the organisation's performance between April 2026 and June 2026 against the approved suite of performance indicators. These indicators are aligned to our five core pillars: People, Prevention, Protection, Response and Resources, supported by Strategic Planning. Our priorities are aligned with these pillars and identify where we will focus our efforts throughout the lifetime of the Community Risk Management Plan 2026–2030, providing the framework for how we deliver our services.

4. **PERFORMANCE**

- 4.1 The [Q1 Performance Report 2026-27](#) provides Members with an overview of the Brigade's performance for the period 1st April 2026 to 30th June 2026.
- 4.2 The information presented in this report compares performance against the corresponding period in 2025/26, the five-year average, and the agreed target (where historical data is available, and a target has been set). It also highlights performance using a RAG rating to indicate whether measures are On Track (Green), Some Improvement Needed (Amber), or Significant Improvement Needed (Red).
- 4.3 Each indicator is assigned an overall performance rating based on the results of the comparative analysis. Details of the methodology used to calculate these ratings, including the criteria applied to determine the overall rating, are provided on page four.
- 4.4 During Q1 2026/27, 14 Key Performance Indicators were given an overall rating of Green, 7 were rated as Amber and 5 were rated as Red. Two indicators were not given an overall rating; one indicator is an annual indicator reportable in Quarter 4 and one indicator has no comparative data.

5. **PERFORMANCE SUMMARY TABLE**

- 5.1 The below summary table provides an overview of the overall ratings per performance pillar:

Pillar	Number of KPI's	Overall Rating Green	Overall Rating Amber	Overall Rating Red	No Comparative Data
People	4	2		1	1
Prevention	3	1	1	1	
Protection	2	1		1	
Response	12	6	5	1	
Resources	3	2			1
Strategic Planning	4	2	1	1	
Total	28	14	7	5	2

6. ACTION REQUIRED

- 6.1 Members to note the performance for the period 1st April 2026 - 30th June 2026.

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