



Community Risk Management Plan 2022-26

Draft Consultation Plan

Contents		Page
Section 1	Background	3
Section 2	Purpose of the plan	3
Section 3	CFB Engagement model & Principles	4
Section 4	Application of the Engagement Model	8
Section 5	Engagement schedule	14
 Appendix 1		
	HM Government engagement principles 2018	15
 Appendix 2		
	Community Profile 2020 / 2021	17
 Appendix 3		
	Engagement contacts	18

1.0 BACKGROUND

- 1.1 The Local Government Act 1999 placed duties on us as a Fire & Rescue Service to inform, consult and involve the public. It also placed upon us the duty for continuous improvement to deliver better outcomes for local people.
- 1.2 The Localism Act 2011 introduced new rights and powers for communities, giving them the freedom to be better involved in local decision making to influence the future of local areas where they live.
- 1.3 The Transparency Code 2015 also increases democratic accountability to make it easier for local people to contribute to the decision-making process and help shape local services.
- 1.4 From April 2005, the Information and Consultation of Employees (ICE) Regulations 2004 gave employees the right to be informed and consulted by their employer. Standard provisions in the legislation state employees should be:
 - informed about an organisations economic situation
 - informed and consulted about employment prospects, and
 - informed and consulted about decisions likely to lead to substantial changes in work organisation or contractual relations
- 1.5 Section 4.6 of the Fire and Rescue National Framework for England 2018 specifies that each Fire and Rescue Authority is required to produce an Integrated Risk Management Plan (IRMP) and specifies the detailed requirements for each plan. Within these requirements it states that the plan must “**reflect effective consultation throughout its development and at all review stages with the community, its workforce and representative bodies and partners**”.

2.0 PURPOSE

- 2.1 The sole purpose of this statutory consultation is to seek the views of staff, local people and communities (our public), local business, partners and other stakeholders; on Cleveland Fire Authority’s (CFA) proposals relating to its Community Risk Management Plan (CRMP) 2022-2026.
- 2.2 The CRMP sets out how we aim to deliver services 2022-2026 within our allocated budget, incorporating any changes to the way in which the authority delivers such services from how it delivers them now.
- 2.3 The results of this consultation will inform CFAs decision making on proposals contained within the CRMP on services that the authority provides.

3.0 PRINCIPLES

3.1 Cleveland Fire Brigade’s Community Engagement Strategy 2020-2024 identifies an eight stage Engagement Model that will be used to guide this CRMP Consultation:



3.2 The Community Engagement Strategy also identifies five ‘Engagement Principles’ that we use across all aspects of Community, Staff and Partnership Engagement. These are Informing, Being Open & Connected, Keeping it simple, Involving and Enabling or Empowering. In this CRMP consultation context this means:

<p style="text-align: center;">Informing</p>  <p>We will analyse target audiences and use appropriate channels to share CRMP proposals with including service users, underrepresented groups, local communities, local businesses, Partners, staff and representative bodies. People Impact Assessments will identify any specific at risk or hard to reach groups that we will ensure inclusion.</p>	<p style="text-align: center;">Being open and connected</p>  <p>With digital technology progressing at such a fast pace we will ensure that audiences are analysed for the most appropriate engagement platform; where we will ensure the provision of CRMP proposals meet the differing audience requirements maximizing accessibility and welcoming feedback in differing forms.</p>	<p style="text-align: center;">Keeping it simple</p>  <p>In designing the consultation and the CRMP we will keep it simple, acronym and jargon free, and audience focused, making it easier to access, read and understand the information and proposals contained within it.</p> <p>Methods of feeding back will be easy to understand, follow and where digital tools are used, these will be non-complex and automated.</p>
<p style="text-align: center;">Involving</p>  <p>We will use a range of appropriate engagement methods to involve target audiences ensure we are inclusive across all community classifications. We will provide easily accessible and alternative language versions of the CRMP as our communities require them.</p>	<p style="text-align: center;">Enabling & Empowering</p>  <p>We will provide a variety of easy to use and simple to follow tools and mechanisms that allow members of the public, staff, stakeholders and partners to provide their feedback on CRMP Proposals.</p>	

3.3 Section 8 of our Community Engagement Strategy 2020-2024 details the Engagement methods that are both desirable and appropriate for various purposes.

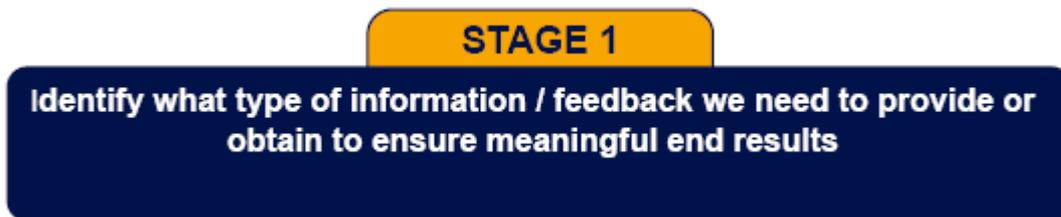
Consulting on the CRMP Proposals falls under 'Formal Consultations and as such the following methods will be considered for implementing this plan;

Engagement Method	Formal consultations	Improving services and activities	Monitoring customer satisfaction	Gauging perception	Transparency requirements	Organisational Awareness
D = Desirable P = Potential						
Informing						
Media releases	D	P				D
Briefings						
Advertising	P	D				D
Reporting	D				D	
Website	D	P	D	D	D	D
Social Media	D	D	P	P		D
Direct correspondence	P	P	P	P		P
Partner contact (inc. Ward cllrs)	D	P				P
Formal Committee	D					
Presentations (e.g. visits)	D	P		P		D
Consulting						
Engagement Champions (community consultation volunteers)	D	D		D		P
Face to face	D	D	P			P
CFO / CEO meetings	D	P		P		P
Roadshows	D	P				D
Postal/Phone surveys	P	P	P	P		P
Digital survey	D	D	P	D		P
Compliments / Complaints		D	P	P		
Formal Committee	D				D	
Involving & Collaborating						
Focus / User Groups	D	D	P	P		P
Events / Roadshows	D	P				
Futures / visioning exercises		D		P		D
Interviews		D		P		D
Public meetings	D	D	P	P		P
Collaboration Group	P	D		P		
Strategic Partnerships	D	D		P		
Local Safer Partnerships	D	P		P		P
Workshops/conferences	P	P		D		P
Empowerment						
Specific interest groups	D	D	D	D		P
Provision of self-help tools	P	D				P
Partnerships	D	D	P			
Fire Authority	D				D	

- 3.4 This consultation aims to be proportionate and will follow the Government’s Consultation Principles 2018 (Appendix 1), being appropriately targeted and place based, ensuring those consulted understand the effects of the proposals.
- 3.5 Consultation on the CRMP Proposals will be time limited to a 12-week period.
- 3.6 Following the 12-week consultation period, results will be collated into a feedback report and published by the authority no later than 12 weeks after the end of the initial consultation period.

4.0 Engagement Model Application

4.1 Stage 1



The feedback that we require is agreement or disagreement in principle on the separate proposals contained within the CRMP 2022-2026. These proposals will in part inform which specific audiences we target for feedback.

4.2 Stage 2



Annually we produce a Community Profile (Appendix 2), which helps us to identify the make-up of our local area. The population of Cleveland is approx. 566,150, with the following percentage breakdown by age range;

Cleveland population profile (2020)			
0-15 years	19.5%	46-55 years	14.0%
16-24 years	11.1%	56-64 years	11.2%
25-35 years	14.3%	65+ years	18.6%
36-45 years	11.3%		

Our aim is to reach, engage and receive a similar representative feedback to reflect the % population make-up.

Target Audiences: Local Communities

- Residents - proportionate against Cleveland’s socio demographic profile (including Engagement Champions from our database)
- Business communities

- Rural / remote communities
- Strategic Partners
- Local Authority CEO's
- Emergency services (Cleveland Police, NEAS)
- Local Strategic Partnerships LSPs
- Safer Partnerships CDRPs
- Our staff and internal stakeholders (suppliers etc.)
- FBU, FOA, Unison

We will also target those specifically at risk by using our annual Community Risk Profile. This provides our insight into service users (those who are demanding the use of our services) which influences our 'at risk Groups' for targeting our service delivery.

Target Audiences: 'At Risk' groups

- Elderly
- Disabled
- People living in rented accommodation
- Smokers
- Drinkers
- Substance users
- Living alone / isolated – incorporating our L&I Befriending client base

Target Audience: Service users

- Safer Homes; 2020 updated CRP service user profile for ADFs,
- Safer Roads; drivers, Cyclists, Powered 2-wheelers, road user groups
- Safer Neighbourhoods; victims of arson, Neighbourhood safety groups, Neighbourhood Watch groups, Farm Watch Groups. 2020 updated CRP service user profile for DDFs
- Safer High Hazard Industry; COMAH Site operators, CLRF, CEPU.
- Supporting National Resilience; Neighbouring Brigades, NRAT
- Community Health; Directors of public health, LA&EDBs, H&WB Boards, PHE

Target Audiences: Communities or individuals who are directly impacted by CRMP proposals, including

- Any localised communities affected by any areas of the draft CRMP
- Any localised affects through changes to services or service standards
- Any configuration changes that could increase our attendance time
- Any changes to specific service provisions that could have a personal impact on individuals or groups, identified through Equality Impact Assessments of draft proposals

4.3 Stage 3

STAGE 3

Analyse the Cleveland Community Profile to identify any geographic locations, common premise types, facilities that will assist with the efficiency and effectiveness of the engagement activity

We will use the community profile and our knowledge of local organisations and community groups to support us in identifying which engagement channels are most appropriate for which group.

We will seek support and advice from our partners to ensure we maximise opportunities for our communities to engage.

4.4 Stage 4

STAGE 4

Identify the most appropriate options and most effective methods / mechanisms to reach and communicate with the individuals / groups / target audiences identified.

We will select the most appropriate tools and techniques for consultation and ensure the subject matter will be put into local context to improve understanding. A mixture of the range of engagement tools available for our audiences will be used as we acknowledge that our communities are made up of individuals who choose or prefer to take information in different ways.

Initial People Impact Assessment screenings have been completed for all 9 protected characteristics. These have been completed on the basis for engagement to identify specific considerations.

The plan aims to ensure the consultation is sufficiently inclusive so that anyone or any organisation which may have a legitimate interest in the Authority's proposals or may be affected by those proposals, have the opportunity to express their views whilst ensuring that we do not disadvantage any group or community served by the authority.

It also aims to ensure sufficient information, free from jargon, using plain language in accessible formats including alternative languages and large text options is provided to all relevant consultees, allowing them to provide 'informed feedback'.

Our CFB website has been reviewed for compliance with government legislation on website accessibility for public sector bodies. Our website is partially compliant and we are continually enhancing this position.

To compliment this, our Communications team completed a review of our print materials and accessibility tools. All CRMP documentation will be as accessible as possible for the majority of our audiences. Additional formats and tools will be made

available for people outside of these as required including increased font size in print and as a website tool with Browse Aloud for the visually impaired, and alternative language translations for people who are not English literate.

Staff consultation events will be delivered to ensure that our staff are fully informed and engaged. All staff have a responsibility to get involved themselves and influence our future direction. Channels for staff suggestions and feedback have been established and communicated, and marketing of these has taken place.

Our involvement on Local Partnership Boards, Forums, Community Groups etc. and our attendance at local events and community meetings presents us with an ideal opportunity to promote the draft CRMP and signpost people to our consultation.

Every service/activity delivered during the consultation period should take the opportunity to engage on the draft CRMP proposals. All Safer Home Visits completed will facilitate a large cross section of people to be involved. Recently introduced digital tablets will allow us to present a cross section of consultative questions which can be made specific to a geographic area if proposals require this.

As part of the Community Engagement Strategy Delivery Plan, we have established a volunteer 'Engagement Champion database'. These are individuals who have agreed to dedicate some of their time to provide their viewpoints and critique proposals to assist in designing and improving our services. We will also maximise their commitment to engage directly on the draft CRMP. A network of 'Engagement Champions is now in place and continually expanding.

Engaging diverse communities and hard to reach groups

We are keen to ensure that we have properly considered the views of a diverse range of stakeholders including those within the nine characteristics identified below and those from groups identified in our community risk profile such as smokers, renters, the elderly and vulnerable groups like transient communities, those with mental health issues, addiction problems etc.

In some cases this will be achieved by contacting local networks relevant to specific groups and encouraging them to share with their members how they can provide CFB with their views and asking them what format would be most helpful to them. Our database of Engagement Champions is based on the nine protected characteristics and these contacts will be key in helping us reach these groups.



We will use a broad range of channels to engage with our varied audience which will include advertising, digital mediums, print, media and engagement. Some generalised examples based on age are shown below:

Summary of key engagement methods by age range*		
0-15 years	19.5%	Via partners – schools, youth groups, EOTAS
16-24 years	11.1%	Via partners – colleges, universities, apprenticeship providers Social media – our stats show audience 16 – 44 yrs
25-35 years	14.3%	Social media – our stats show audience 16 – 44 yrs Advertising – digital/location
36-45 years	11.3%	Social media – our stats show audience 16 – 44 yrs Advertising – digital/location
46-55 years	14.0%	Local media - online Public events
56-64 years	11.2%	Local media – stats show readers of print newspapers +55 yrs Public events
65+ years	18.6%	Local media - stats show readers of print newspapers +55 yrs Phone survey – more likely to be housebound

* this is a generalisation, a mix of channels will be used for all audiences

4.5 Stage 5

STAGE 5

Design the content of the engagement to meet the information / feedback required, ensuring the five principles are appropriately utilised, keeping it concise and fun where possible

Our Consultation Plan

The draft CRMP will be presented to the Fire Authority in October 2021. The Plan and its proposals have been used to form a set of questions on which we will consult.

Pending the Fire Authority's approval, public consultation will run for a 12 week period from October to January 2021.

This period has been identified in line with the Integrated Strategic Risk Management Planning Cycle. It will span two Seasonal Campaign and Targeting Directive Periods that will provide opportunities for targeted engagement and partnership consultation.

We will use a variety of methods to inform people that the consultation is taking place, the key proposed changes and the ways in which people can share their views. These include:

- CFB Website (+16k monthly hits)
- Facebook (+13k followers)
- Twitter (+11k followers)
- Instagram (+1k followers)
- LinkedIn (+2k followers)
- Print materials on our sites, shared by partners e.g. public buildings
- Local media (print; online newspaper and localised publications)
- Local advertising (e.g. social media advertising, use of Facebook groups)
- Engagement (e.g. face to face events; meetings; phone)
- Internal communications (noticeboards, intranet, roadshows, digital screens)

Motivating our communities to feedback to us on the CRMP proposals will include a range of engagement methods aligned to desired target audiences:

Online

Aimed at partners and the digitally connected members of our community; predominantly those aged 16 to 75. Internet use for people aged over 75 drops to approx. 41% therefore other engagement methods will supplement our means of accessing this group.

An online survey will be developed to give people the chance to share their views on the plans and some of the main issues it considers. All stakeholders will be encouraged to share their views via this method, which will be promoted using all the channels outlined above. We will also take steps to ensure the survey is shared with relevant groups.

We will also look to develop tailored social media polls to gain a snapshot of views.

Offline

Printed copies of the online survey will be available on request or for distribution by our frontline facing teams and via our partners.

There will also be the opportunity to get in touch with us in writing to share views via use of a Freepost address.

Volunteer 'Engagement Champions' will assist us to demonstrate engagement and feedback from a broad representation of Cleveland's community make up.

Face-to-face

In-person engagement opportunities include staff consultation events in each District at a range of locations, times and dates to maximise attendance. These can also be used as a platform to promote fire safety, on-call opportunities and build an awareness of CFB and our services.

To support our engagement reaching those who are either less mobile or have barriers to using digital or print channels we will provide an oral option. This will consist of a telephone consultation, which we will target at the previously mentioned groups but will also offer as an opportunity to our wider audiences.

We will write to our key stakeholders to request their feedback on our proposals.

4.6 Stage 6

STAGE 6

Implement the engagement activity

DATE	ACTIVITY
March 2021	Community public awareness survey on CFB to provide an indication on the level of existing public knowledge and the level of detail required for the CRMP Consultation questions
April 2021	Establish Community Engagement Champions as key links with communities, and a champion list of members of the public volunteering under the Community Engagement Strategy
May 2021	Organisational wide inclusion; request for CRMP suggestions / potential savings ideas – Staff Engagement Strategy
June 2021	Set up and test consultation email address for all queries and feedback consult@clevelandfire.gov.uk
June 2021	Establish Freepost address and approve print run for self-addressed envelopes that will accompany all paper based consultation return
June 2021	Establish Survey Monkey account for online survey consultations
June 2021	Corporate consultation templates produced for engagement design signed off (Powerpoint consultation slide for any presentations delivered during consultation period, handouts / leaflets; web content; Media visuals and attractors)
July 2021	Campaign materials design signed off (leaflets; web content; key msg; visuals)
July 2021	Produce and agree consultation questions from draft CRMP
July 2021	Secretariat / PAs to commence scheduling Key Stakeholder meetings for Consultation period
July 2021	Head of Prevention to schedule meetings or agenda item for each Prevention Partner within Oct-Jan consultation period
July 2021	Head of Protection to schedule meetings or agenda item for each Protection partner within Oct-Jan consultation period
July 2021	Head of Response to schedule agenda item for each Safer Partnership (CDRP) meeting within Oct-Jan consultation period
Sep 2021	Produce High Level Equality Impact Assessment
30 Sep 2021	ELT policy; draft CRMP and proposals
8 Oct 2021	Draft CRMP CFA Executive Committee
15 Oct 2021	CFA to approve draft CRMP
15 Oct 2021	Draft CRMP and proposals to Senior Managers Sounding Board
15 Oct 2021	Draft CRMP and proposals to Representative Bodies
29 Oct 2021	Consultation period begins
Oct 2021	Send out paper-based consultation to contacts on the Engagement Champions list
Oct – Jan 2022	CFO engagement with key stakeholders
Oct – Jan 2022	Social media promotion of consultation delivered throughout the period Oct - Jan
Oct – Jan 2022	Social media consultation using between 1 – 3 questions from consultation question list Social media high level consultations
Oct – Jan 2022	Staff consultation events Create and upload FAQs Frequently Asked Questions to FISH
Oct – Jan 2022	Engagement: Agenda Item at Local Authority meetings and partnership meetings i.e. JAGs, CSPs, CLRF, Hartlepool, Middlesbrough, Redcar & Cleveland, Stockton on Tees
Oct – Jan 2022	Engagement; Strategic Partners & Board meetings Cleveland Police, NEAS, TSAB, LSCB

21/01/2022	Consultation period ends
24 Jan 2022	Consultation analysis commences
15 Feb 2022	Consultation results and revised CRMP approval ELT performance
04 Mar 2022	Consultation results and revised CRMP recommended for approval
25 Mar 2022	Consultation results and revised CRMP papers approved by CFA
1 April 2022	Publish and Implement CRMP
4 April 2022	Feedback period commences re consultation outcomes and details of final CRMP

4.7 Stage 7

STAGE 7

Feedback on the engagement results to allow those involved to see their inputs are valued and have been worthwhile

We have a twelve-week period from the end of the consultation to share the results with the public and our internal audiences this will be done via a communications plan including all channels.

The views from the consultation will be provided to the CFA in a report format for consideration against the CRMP proposals.

Once the consultation results have been formally considered, we will share the outcomes with the public and our staff through;

- publishing on our external website
- publishing on our internal FISH intranet site
- sending accessible hard copies out to 'Engagement Champions' who assisted in the feedback process. This will ensure full process closure and updating people on the value of their contributions, assisting to retain their services for future consultations.

4.8 Stage 8

STAGE 8

Feed into any specific projects, reviews, evaluations, which the engagement activity has been designed to inform.

The purpose of the consultation is to seek the views from our staff, our communities and our partners.

The results will be considered by ELT when finalising the CRMP.

Appendix 1: [Government Consultation Principles 2018](#)

In 2018 the Cabinet Office published a revised set of government consultation principles which give clear guidance to government departments on conducting consultations.

A. Consultations should be **clear and concise use plain English and avoid acronyms. Be clear what questions you are asking and limit the number of questions** to those that are necessary. Make them **easy to understand and easy to answer**. Avoid lengthy documents when possible and consider merging those on related topics.

B. Consultations should have a purpose. Do not consult for the sake of it. Ask departmental lawyers whether you have a legal duty to consult. Take consultation responses into account when taking policy forward. **Consult about policies or implementation plans when the development of the policies or plans is at a formative stage**. Do not ask questions about issues on which you already have a final view.

C. Consultations should be informative **give enough information to ensure that those consulted understand the issues** and can give informed responses. **Include validated impact assessments of the costs and benefits of the options** being considered when possible; this might be required where proposals have an impact on business or the voluntary sector.

D. Consultations are only part of a process of engagement. Consider **whether informal iterative consultation is appropriate, using new digital tools and open, collaborative approaches**. Consultation is not just about formal documents and responses. It is an on-going process.

E. **Consultations should last for a proportionate amount of time**. Judge the length of the consultation on the basis of legal advice and taking into account the nature and impact of the proposal. Consulting for too long will unnecessarily delay policy development. Consulting too quickly will not give enough time for consideration and will reduce the quality of responses.

F. **Consultations should be targeted**. Consider the full range of people, business and voluntary bodies affected by the policy, and whether representative groups exist. Consider targeting specific groups if appropriate. Ensure they are aware of the consultation and can access it. **Consider how to tailor consultation to the needs and preferences of particular groups**, such as older people, younger people or people with disabilities that may not respond to traditional consultation methods.

G. Consultations should take account of the groups being consulted. **Consult stakeholders in a way that suits them**. Charities may need more time to respond than businesses, for example. When the consultation spans all or part of a holiday period, consider how this may affect consultation and take appropriate mitigating action, such as prior discussion with key interested parties or extension of the consultation deadline beyond the holiday period.

H. **Consultations should be agreed before publication**. Seek collective agreement before publishing a written consultation, particularly when consulting on new policy proposals. Consultations should be published on gov.uk.

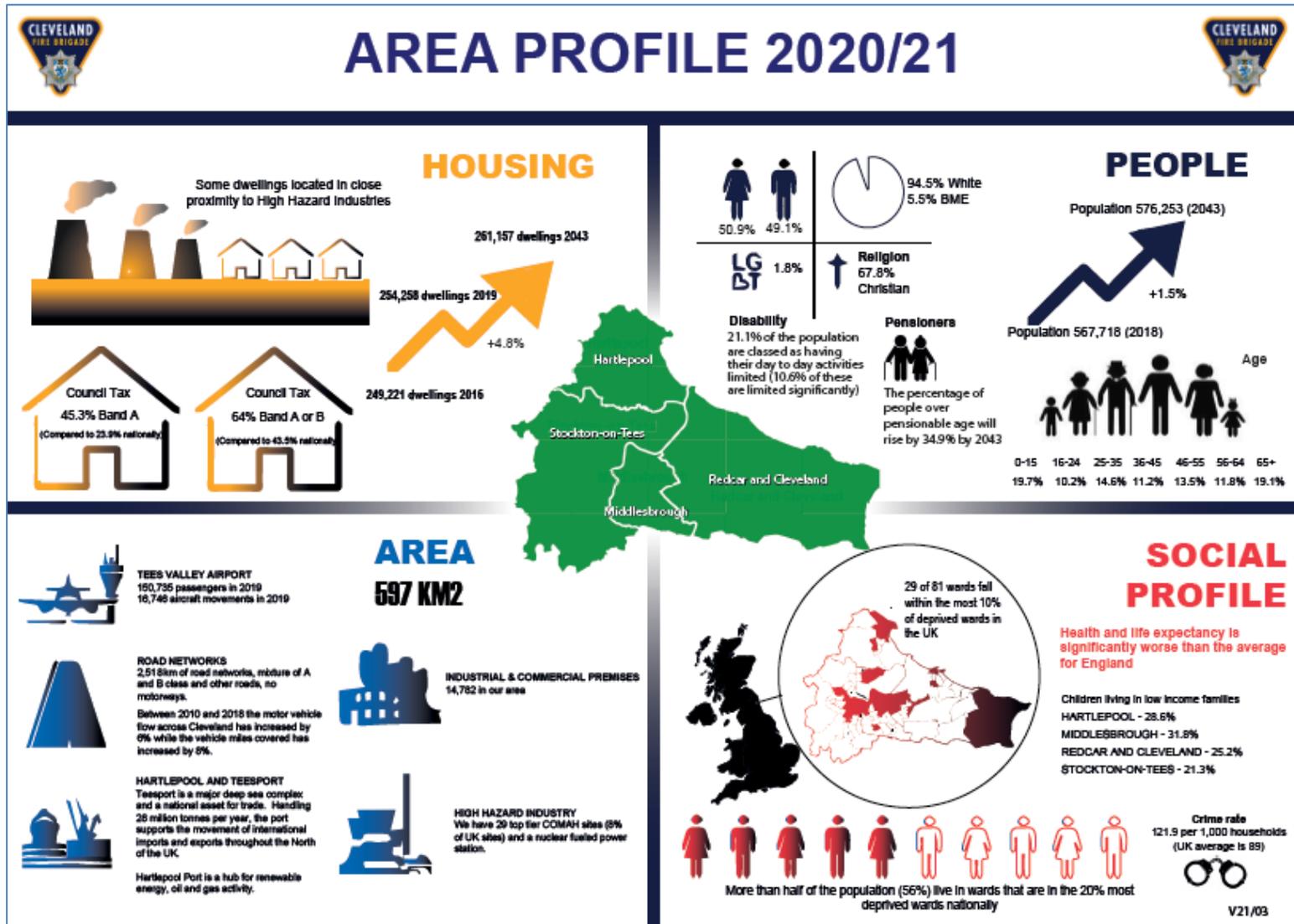
I. Consultation should facilitate scrutiny. **Publish any response** on the same page gov.uk as the original consultation, and ensure it is clear when the government has responded to the consultation. Explain the responses that have been received from consultees and how these have informed the policy. State how many responses were received.

J. Government **responses to consultations should be published in a timely fashion.** Publish responses within 12 weeks of the consultation or provide an explanation why this is not possible. Where consultation concerns a statutory instrument publish responses before or at the same time as the instrument is laid, except in very exceptional circumstances (and even then publish responses as soon as possible). Allow appropriate time between closing the consultation and implementing policy or legislation.

K. Consultation exercises should **not generally be launched during local or national election periods.** If exceptional circumstances make a consultation absolutely essential (for example, for safeguarding public health), departments should seek advice from the Propriety and Ethics team in the Cabinet Office. This document does not have legal force and is subject to statutory and other legal requirements.

This document does not have legal force and is subject to statutory and other legal requirements.

Appendix 2: Area Profile



Appendix 3 – Our Communities and Our Partners (as of Sept 2021)

Key Stakeholders - Elected Officials and Statutory Bodies

Denise McGuckin, HBC Managing Director and Tony Hanson Director. Shane Moore, Leader
Tony Parkinson, MBC Chief Executive and Geoff Fields, Director. Andy Preston, Mayor
John Sampson, R&CBC Managing Director and Mary Lannigan, Leader
Julie Danks, SBC Managing Director and Bob Cook, Leader

Ben Houchen, Mayor TVCA
Alex Cunningham, MP Stockton North
Matt Vickers, MP Stockton South
Andy McDonald, MP Middlesbrough
Simon Clarke, MP Middlesbrough South & East Cleveland
Jacob Young, MP Redcar
Jill Moritmer, MP Hartlepool
Richard Lewis, Chief Constable Cleveland Police (stepping down)
Steve Turner, Police & Crime Commissioner

Shane Moore, Chair, HBC Community Safety Partnerships
Judith Hedgley, Chair, MBC Community Safety Partnership
Gary Cummins, Chair, R&C BC Community Safety Partnership
Steve Nelson, Chair, SBC Community Safety Partnership

CFA members

Internal

Employees (grey/green book; control; retained; fixed-term; temporary; apprentices)
Volunteers (befriending service)
CFB Risk Management
FBU / Unison / Unite / GMB

Local Authority and Government

Citizens Advice Bureau
Council departments and teams (community, licensing etc.)
Forestry England
Cleveland Road Safety Partnership
Middlesbrough Matters
Safe in Tees Valley

Engagement Champions

A range of individuals and groups from our database

Emergency Services

Air Ambulance
NEAS
Armed Forces
British Transport Police
HM Coastguard
Fire and Rescue Services (through NFCC Communities)
RNLI
Cleveland Mountain Rescue
Cleveland Police
Mutual Aid Group (DDFRS/TWFRS/NYFRS)
Local Resilience Forum / Emergency Planning Unit
Environment Agency

Business and Industry

Business Groups: NECC / FSB NE / Tee Valley Business Club / Tees Valley Business
SHE Managers
Port Authority
Teesside Airport
Rail Services
Bus Services
Retail
Hospitality
Manufacturing
Construction
Chemical Industries
Gaming (betting, bingo, casino etc.)

Education

Higher Education: Durham University / Teesside University / Student Unions
Further Education: Middlesbrough; Hartlepool; Cleveland College of Art & Design; Stockton
Riverside; Redcar & Cleveland; Bede; Stockton 6th Form; Prior Pursglove
Schools: State and Private (Red House, Yarm)
Nursery's:
Other: TTE; Outside mainstream schools, Camphill Trust
Youth: Students, Youth groups,

Housing

Beyond Housing
North Star
Thirteen
Private landlords

Health

NHS England
Public Health England North East
South Tees CCG
Hartlepool and Stockton CCG
North Tees and Hartlepool NHS Foundation Trust
South Tees NHS Foundation Trust
Tees, Esk and Wear Valleys NHS Foundation Trust
Teeswide Safeguarding Adults Board TSAB
Health Watch Hartlepool, Middlesbrough
Viewpoint
Local Safeguarding Children Board LSCBs
GP & Dental Practises, Opticians

Private Health: Nuffield, Norton; private clinics and practitioners

Third Sector

Fire Fighters Charity
Safe in Tees Valley
Voluntary Organisations Network North East (VONNE)
Local VDA's, Catalyst
Age UK
MIND
Samaritans
British Red Cross
Rubies Charity
My Sisters Place
Foundation UK
Dementia Link Services
Environment City

Foodbanks

General Public

Residents: Facebook community groups

Community groups

Faith Groups

BAME groups – Nur Fitness CIC;

LGBT groups – Hart Gables; StoneWall local;

EFL groups

Faith groups – Tees Valley interfaith group; churches; mosques;

Disability groups

Special interest groups

Sport

MFC

MFC Foundation

Hartlepool United

Middlesbrough Supporters Forum

Saltburn Surfers Club

Stockton Town FC

Rugby Clubs

Cricket Clubs

Golf Clubs

Arts and Museums (Tourism)

Billingham Forum

ARC Stockton

Hartlepool Town Hall

Middlesbrough Town Hall

Saltburn Community Theatre

Georgian Theatre

Middlesbrough Theatre

Dorman Museum

Preston Park Museum

Captain Cook Birth Place Museum

Royal Navy Museum

Kirkleatham Museum

Cleveland Ironstone Mining Museum

Museum of Hartlepool

Heugh Battery